



Policy Regarding Inactive (Dormant) Accounts

Inactive (Dormant) Accounts

Client Accounts where the client has not traded for last 24 months in NSE & BSE CM and NSE F&O would be treated as Inactive (Dormant) accounts. To ensure complete Security of Client Accounts and assets, M/s. Karuna Financial Services Pvt. Ltd. Would be placing such accounts under temporary suspension. Once the account is under temporary suspension, the client would be allowed to trade, (place orders) either through online mode or by calling/visiting its service branch.

The trading activity of the client accounts shall be tracked and a client's account, where no trading is observed for a period of more than 24 months shall be categorized as inactive (dormant) and put under temporary suspension.

Reactivation of Client Accounts

Clients can get such accounts reactivated by placing request and submitting the documents mentioned below:

1. Request Letter of Dormant Reactivation Account.
2. Financial Proof- Latest Bank Statement,
3. Pan Card & Aadhar Card Self attested.
4. Additional Documents if required for Compliance purpose

For any queries, the client can also contact to our Telephone at 03340365619 or email us at manish.gupta@karunaemail.in

Karuna Financial Services Pvt. Ltd.

Manish Kumar Gupta
Compliance Officer

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